



# ACCU-FAB, INC.

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ISO 9001-2000 Certified

June 2004



## SERVING YOU AROUND THE CLOCK

### We're Now Operating Non-Stop

Beginning in April, Accu-Fab resumed 3rd shift manufacturing operations. Accu-Fab is now operating a 3rd shift from 8:30 p.m. to 6 a.m. Monday thru Friday and 2 p.m. to 6 p.m. on Friday.

### Why A 3rd Shift?

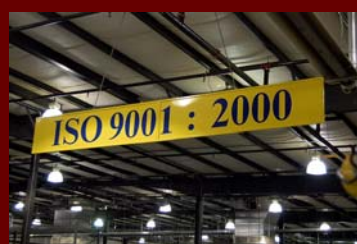
3rd shift at Accu-Fab was consolidated some time ago with 2nd shift operations responding to the decline in the US manu-

facturing economy. With expanding business demands we have elected to expand operations from 2 shifts to 3 shifts daily. One down side to providing our employees with a 2 shift ,4day/9hour + 1day/4hour, work week was the resulting limited production coverage on Fridays. The 3rd shift will now further extend our Friday work-day coverage.

customer's needs and offer better service to our customers required us to have certain employees on staff throughout the night to operate machines. Reinstating "round the clock" production operations expands our capacity to accommodate shortened lead-times and better enables us to quickly respond to shipment pull-ins and expedites.

### How Will This Better Serve Our Customers?

Our goal of continuing to meet



## ISO SUCCESS!

In June 2003, Accu-Fab elevated its ISO Certification to the newest revision level of ISO 9001-2000. Accu-Fab is always working to improve our ISO Systems and Procedures. We are now preparing for our semi-annual audit in June which will insure that our procedures address continuous improvement and consistent, good quality products for our customers.

## ACCU-FAB WELCOMES NEW EMPLOYEES



**Greg Mitchell**  
**Engineering Manager**  
[gmitchell@accufabnc.com](mailto:gmitchell@accufabnc.com)

Greg brings a strong background in Sheet Metal manufacturing and engineering experience to our company. He attended North Carolina State University and Wake Technical Institute and holds degrees in Business Administration and Computer Information Systems from North Carolina Wesleyan College. He is currently pursuing a Digital Communications degree at East Carolina University. With a career spanning almost 20 years engaged in this industry, we are privileged to have Greg on board. He and his wife, Mildred live in Raleigh and he enjoys computer games, hiking, and traveling.



**DJ Massengill**  
**Customer Support**  
[dmassengill@accufabnc.com](mailto:dmassengill@accufabnc.com)

In February 2004 we welcomed DJ to our Customer Service team. DJ has been a part of the Accu-Fab team since April of 2000 and has worked in manufacturing and Quality. DJ managed our ISO program prior to becoming part of the customer service team and gained experience in our industry with past positions with Flextronics and Caterpillar. DJ lives in Smithfield with his wife and 2 children (1 boy and 1 girl, ages 6 years and 7 months). Additionally, DJ is a musician and likes to read Stephen King novels.



**Jim Maus**  
**Sales Representative**  
[james.maus@gte.net](mailto:james.maus@gte.net)

Jim Maus has been appointed as a sales representative for Accu-Fab covering the Western half North Carolina, South Carolina, and Virginia. Jim has 23 years sales experience in the precision metal fabrication industry and eleven years in industrial engineering. Jim is married with two children and lives in Advance, NC. When not working Jim builds custom wood furniture, studies prehistoric American Indian artifacts, and enjoys fly fishing. Jim can be reached at 336-413-7802.