



ACCU-FAB, INC.



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Contract Manufacturing * Electro-Mechanical Assembly * Precision Metal Fabrication * Machining / Stamping

ACCU-FAB Raises Quality Standard To 99.9%

On-Time Delivery *AND* Quality

In our June Newsletter we focused on our achievement of 99%+ on-time delivery. However, what good is receiving product on time if it does not meet customer quality standards? Customers continually tell us via surveys that QUALITY is Accu-Fab's strongest attribute. Embracing the ISO precept of continuous improvement, Accu-Fab has set a new, higher standard, of less than .001 returns from our customers. That is a 99.9% quality performance standard on product shipped – and WE ARE MEETING IT!!!

Over 70 years Quality Experience

Rob Lindsay, Quality Team Leader:



Rob has over 19 years of Manufacturing Engineering experience. He joined Accu-Fab team in 2002. While at Piedmont Fabricators and B&M Machining & Fabrication (now Flextronics), Rob gained expertise as a Sheet Metal Mechanic, CNC Programmer, and Process Engineer. He has been responsible for reviewing product designs to determine tooling, fixtures and special requirements, along with customer collaboration on cost estimates and design improvements. Rob graduated from Wake Technical College in 1983. He and his wife have 2 sons.



Jim Bradshaw, Quality Engineer:



Jim has over 30 years metalworking and fabrication experience. Since December, 1992 Jim has held a number of positions at Accu-Fab, both in manufacturing management and engineering and now Quality Control. Jim is involved in CNC laser and turret programming, as well as contributing his expertise as one of our quality department engineers. When not working Jim enjoys playing poker and flying small aircraft.

Our People

Quality products, procedures, processes and people have always been the hallmark of Accu-Fab. It all starts with our people. We are blessed with an excellent team of professional and highly qualified associates involved in all areas of our business. Our manufacturing associates are trained to spot and report quality issues immediately. This manufacturing team is supported by Rob Lindsay our Quality Team Leader, Candy Love our Quality Administrator, and Jim Bradshaw and Charles Newkirk our Quality Engineers.

Charles Newkirk, Quality Engineer:



Charles has been involved in metalworking and contract manufacturing for over 17 years. He has been on the Accu-Fab Quality team for 8 years. Initially working on the plant floor, Charles was quickly promoted as a first piece inspector performing and writing first article inspections and SPC process verification. Charles is married and lives in Knightdale, NC. He has 3 children, and a granddaughter. Charles enjoys playing the guitar at his church.

Our Policy

The Accu-Fab quality policy states *"Accu-Fab pledges itself to manufacture defect-free products and provide exceptional service on time and on budget. The appropriate operating procedures shall be followed to ensure that only high integrity products are delivered to our customers. Individual employees will devote themselves to cultivating a personal commitment for quality and a philosophy of continuous improvement."*

Our Procedures

Manufacturing excellence and continuous improvement are the driving force behind our commitment to quality and technological advancement. Quality is truly a non-negotiable at Accu-Fab. Statistical Process Control is utilized extensively on the shop floor and a strong corrective and preventive action system is in force to ensure our continued success. With customer returns averaging less than 0.1%, we have proof that our quality system is among the best in our industry.

Candy Love, QA-ISO-Training Administrator:



Since July 2000, Candy has served many roles within our company. She is extremely talented at managing information and with administrative and coordination functions. Candy is currently serving multi-roles as the QA Administrator, and Training and ISO Coordinator. Candy has attended NCCU and is currently pursuing a degree from Meredith College. She lives with her two daughters in Raleigh and enjoys decorating, catering, and other family activities.